



PROJECT MANAGEMENT BENCHMARKING

CLIENT

A confidential large Canadian Electric Utility company

LOCATION

Canada

PROBLEM

Evaluate PM and PPM processes and actual practices, and to make recommendations.

SOLUTION

A formal benchmarking exercise against the industry best practices.



Procept Associates Ltd. was hired by a large Canadian electrical utility to perform a formal benchmarking of their project management and project portfolio management practices.

Our approach for this project was:

- **Phase 1: Planning**
This phase involved the identification of “reputation leaders” to become the benchmarking partners, and a detailed project execution plan with schedule and estimate.
- **Phase 2: Assessment tools preparation**
Preparation of a list of survey questions and qualitative assessment tools for PM and portfolio management practices.
- **Phase 3: Data Gathering**
The qualitative tools were used for both: the benchmarking partners to establish the best practices in the industry, and our client to measure their performance against these best practices.
- **Phase 4: Findings and Recommendations**
Statistical analysis of the data and the presentation of subjective recommendations based on results.

FOR MORE INFORMATION

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