



Leadership, Relationship, and Change

Managing projects is all about managing change – for your customers, your community, your organization, and your delivery partners.

This 2-day course goes beyond the basics, exploring what it takes for key project team players – project managers, business analysts, sponsors and team leads – to step up to the leadership and change challenges inherent in the most complex and demanding projects.

PARTICIPANT EVALUATIONS

“Very good workshop – puts theory into practice.”
Participant

“The instructor was exceptional – good teacher – lots of experience and depth. Awesome course.”
Participant

“Excellent presentation, topic organization, and excellent real life examples.”
Participant

LEARNING OBJECTIVES

Participants will gain practical skills to:

- Identify, explore and apply advanced project and change management theory and skills.
- Survey selected project manager, team, change management, leadership and relationship management models.
- Recognize human issues in project management and apply appropriate models.
- Understand what sets the high powered project team apart and how they must use leadership and change management approaches to create and sustain a high powered project team.

WHO SHOULD ATTEND

The Leadership, Relationship and Change course is suitable for individuals who are:

- Project Managers
- Business Analysts
- Project Sponsors
- Technical team leaders
- Who want to increase the chance of project success, by enhancing their people skills, and by understanding the dynamics of introducing change into an organization.

PREREQUISITE

- 6-day The Comprehensive Project Management Seminar (or its equivalent), or
- 4-day The Comprehensive Business Analysis Seminar – Part 2 (or its equivalent)

MATERIALS

You will receive a course binder containing copies of presentation slides, case studies, exercises, and suggested solutions.

WHAT YOU WILL LEARN

Project Management Capability and High Powered Teams

- The Importance of Leadership to Project Success
- Matching Project Team Strength to Project Complexity
- Getting a Handle on High Powered Teams

Leading and Motivating

- Authority, Power and Influence
- Managing versus Leading
- The Superior Project Manager

All about Teams

- A Team Model
- Factors Influencing Team Behaviour
- The Team's Environment
- Human Issues: Norms, Emotions, Emotional Intelligence

Coping with Change

- Defining Organizational “Change”
- Effective Change Management – a Model
- Putting Change Management Into Practice

RELATED COURSES OF INTEREST

- Enterprise Project Management
- Juggling Multiple Projects
- Virtual Teams

TO ATTEND A PUBLIC COURSE

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FOR MORE INFORMATION

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